



APPOINTMENT CANCELLATION POLICY AGREEMENT

Joy of Living Pet Care is committed to providing its clients with exceptional care. When a client cancels without giving enough notice, he or she prevents another client from being seen.

DOG WALKING

Please **call or text us at (913) 488-7717 NO LATER THAN 8:00 a.m. on the day of your scheduled appointment** to notify us of any changes or cancellations. If notification is not provided by 8:00 a.m. on the day of your scheduled appointment, you will be charged the standard fee for the missed appointment.

PET SITTING

For cancellations received via phone call or text **three (3) days or less from** the scheduled start of pet sitting services, a **fee equal to one day's schedule service** will be charged.

OVERNIGHT STAYS

For cancellations received via phone call or text by **7 days or less** from scheduled start of overnight stay, a **fee equal to one day/night of overnight stay charges (including midday visits)** will be charged.

Please sign below to consent to these terms.

Client Signature

Date

Dated: July 27, 2025